

IDENTIFYING FACTORS AFFECTING THE SGBV SERVICE DELIVERY

Healthcare service providers, partners, and communities' perception during the Central Sulawesi Earthquake & Tsunami crisis response

Dwi Yunanto Hermawan – Heny Widyaningrum – Rajrattan Lokhande



PURPOSE & OBJECTIVES



To identify gaps and barriers, as well as other factors hindering GBV service deliveries in Central Sulawesi's disaster aftermath.

METHODOLOGY



- Qualitative approach
- Focus on participants' experience, process, and perception

PARTICIPANT



- 56 informants (9 KIIs; 8 FGDs)
- 25 male informants; 31 female informants (15-40 years old)
- Humanitarian actors

AREA OF STUDY

- **Palu city** (Kabonena & Kayumalue)
- **Sigi district** (Pombewe)
- **Donggala district** (Loli Pesua)

KEY FINDING



- **GBV preparedness of GBV service delivery.**
- **Lack of clear regulations and procedure to implement GBV service delivery.**
- **Lack of Government & civil society organizations and service provider capacity.**
- **Referral mechanisms and uncomprehensive case management**

RECOMMENDATIONS



1. **Improve preparedness in GBV prevention and response.**
2. **Improve organizational and human resources capacity.**
3. **Comprehensive and integrative GBV management policy.**
4. **Improve GBV referral mechanisms.**